

Portland, OR

Industry:

Industrial Manufacturing

Oracle Products & Services:

Oracle Financials
Oracle Manufacturing
Oracle Projects & Project
Manufacturing
Oracle Configurator
Oracle Distribution
Oracle Warehouse Management &
Mobile Supply Chain
Oracle Human Capital Management

A leading global provider of highly engineered consumable products and solutions for challenging industrial applications in the resources, infrastructure, power generation and transportation markets. The company operates on six continents supplying products through a global distribution network, close to their customers, delivering superior quality, value and speed. For nearly a century, customers have looked for productivity improvement, responsive service and innovative solutions to their most difficult problems related to wear, impact, corrosion or heat resistance.

Project Challenges

Integrate an acquisition operating in Australia, Indonesia, New Zealand and the Philippines into their existing Oracle E-Business Suite in a short time-frame. This was by far the most complex ERP and business process project the company had faced in many years. The business process challenges focused on implementing new Fabrication and Service & Repair Business into their single global instance. The project was completed in just under 5 months.

The Solution & Result

The company brought in key JIBE resources in the areas of Project Management, Manufacturing, Service/Repair, and Finance to assist with this critical project. The JIBE team concentrated on the new critical aspects of the project providing solution leadership in Fabrication, Service & Repair Operations, Projects & Configurator, and new financial requirements for pre-payments and Indonesian withholding tax.

The project was delivered on time and under budget with normal business operations stabilizing quickly. A smooth go-live marked the complete integration of this acquisition across Australia & SE Asia into existing business process plus the development of new, standardized processes for fabrication, service & repair. The overall approach of focused and detailed project management coupled with strong Oracle skills from JIBE, the company's resources and a "can-do" team attitude was key to the success of this aggressive project.

To learn more contact:
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